





MTG - Sustainability/Community Safety

Joint Meeting


Thursday 3rd October 2013
 VASA, 27-29 Crown Street, Ayr
 2pm - 4pm




Minutes of Meeting:

Present:	Margaret Grogan Lesley Fisher Michael Hitchon Mhairi McKenna	Friends of Newton Park Ailsa Horizons Kyle & Carrick Civic Society Ballantrae Community Council
Apologies:	Andy McAlpine Julia Whitakar Linda Warwick	Ballantrae Development Group Ailsa Horizons South Ayrshire CSP
In Attendance:	Marion Young Christoph Ullrich Ros Halley Kathryn Howell Graham McIver Lynn Anderson Susan Gray	South Ayrshire Council Community Planning Partnership Student @ South Ayrshire Council Ayrshire Tourism Ayrshire Tourism Ayrshire Tourism Voluntary Action South Ayrshire Voluntary Action South Ayrshire

Agenda Item	Overview of Discussion	Agreed Action
1/2 Welcome/ Matters Arising	<p>Lesley Fisher chaired this meeting as herself and Julia Whitaker were taking turns to attend the Joint Meetings.</p> <p>Welcome and Introductions.</p> <p>No action points to be completed</p> <p>A discussion took place on Public Toilet:</p> <ul style="list-style-type: none"> • Shops & Public Houses Opt in • Public Places - County Buildings • Information Available • Create Options 	 Existing Conveniences  Comfort Scheme

Agenda Item	Overview of Discussion	Agreed Action
<p>3. Valerie Stewart - Update CPP/SOA</p>	<p>Marion Young (MY) attended this meeting and introduced Christoph Ullrich who was a student from Germany who is visiting South Ayrshire Council.</p> <p>Marion Young gave an update on the Draft SOA which is work in progress.</p> <p>Items discussed:</p> <ul style="list-style-type: none"> • Prevention Plan • Capture Services in South Ayrshire • Capture Partners involved in Services • Community Gaps • Benefits of Identifying Gaps • Capture Positive Comments • Difficult to capture - Seasonal Averages <p>Marion has worked on a simple template to go out to all the MTG groups and this will be sent out as soon as possible. The templates are based on the Logic Models Flow Charts with the Outcomes of each theme. Timescales for completion late November.</p> <p>*Action Point* Marion will send template to Lynn to cascade out to members.</p> <p>Marion Young also mentioned about the Community Conference on the 24/10/2013, you can still register.</p> <p>1 item was brought up at the meeting regarding the Elderly people crossing at Sea field Hospital. A suggestion was that a pelican crossing was put in as this is a very dangerous part of the road. Also to consider the extra traffic on football days. Marion took note of this.</p>	<p>*Action Point* Marion Young will send template to Lynn to cascade out to members.</p>
<p>4. Linda Warwick/Community Safety</p>	<p>Linda Warwick sent her apology. No meeting had yet taken place.</p>	
<p>5. Ros Halley - Ayrshire Tourism/Ayrshire Smiles</p>	<p>Ros Halley started by thanking the group for inviting her back, she explain that it had now been 1 year since they had started the Ayrshire Tourism which covers the 3 Ayrshires. She explained that they had a team of 5 (3 of which were at the meeting today) who cover Pan Ayrshire. Sometimes a small team make a difference because you can get to know them easier.</p> <p>Research (People Visiting Ayrshire)</p> <ul style="list-style-type: none"> • 82% of Ayrshire people were welcoming, but only 62% who interacted had added to the holiday experience. • 1/4 Made Friends 	

Agenda Item	Overview of Discussion	Agreed Action
<p>5.Ros Halley - Ayrshire Tourism/Ayrshire Smiles - Cont'd</p>	<p>Our aim is 100%, people need to be more interactive and add to the visitors holiday experience.</p> <ul style="list-style-type: none"> • More Positive • More Pro-active • Encouragement • Get a balance <p>A new training programme has been developed - Ayrshire Smiles. This will be explained in detail later in the meeting.</p> <p>Next year we hope to continue working in partnership with other voluntary organisations to improve the tourism experience:</p> <ul style="list-style-type: none"> • Volunteers act as ambassadors • Attend & Assist in Events • Welcome, take an interest in Guests • More information needed • Any Ideas are welcome <p><u>Ayrshire Smiles</u></p> <p>The training event will be workshop based with different topics:</p> <ul style="list-style-type: none"> • Customer Service technique • Positive Attitude @ Work/for visitors • 2/3 hours to complete • 4/5 Different modules • Certified Course • SQA Approved <p>Once completed you also get a logo for your organisation to display.</p> <p>An Event will be also be held in October 2013 to tell businesses, taxi drivers etc to participate, anyone who is at street level with visitors, make a change for the better.</p> <p>Also discussed:</p> <ul style="list-style-type: none"> • Heritage Trail • Smugglers Week @ Ballantrae • Bruce Trail • Promotion Materials <p>More information on above @ http://www.ayrshire-arran.org/</p>	<div style="text-align: center;">  <p>Ayrshire Smiles Info</p> </div>

Agenda Item	Overview of Discussion	Agreed Action
6. Andy McAlpine Smugglers Week	Andy sent his apology as could not attend this meeting. Mhairi McKenna gave a brief update on the Smugglers Week at Ballantrae which seemed to be a very successful event.	
7. Feedback from Representative - Sustainability	Lesley Fisher had attended this meeting. Points of interest: <ul style="list-style-type: none"> • Biosphere • Existing Plans & Pipelines • Landscape Capacity Study • Doors Open Day Minutes of meeting attached. Also discussed: <ul style="list-style-type: none"> • Hansel Foundation • Work @Dunure harbour • Grasscutting - Fuel Waste 	 Sustainability Partnership
9. Agenda Items for next meeting	<ul style="list-style-type: none"> • Community Conference Update • TS Conference Update • Wm Grant (SNP) . *Action Points*	*Action Points* Cascade out to Group to see if members have any Agenda Items for next meeting.
10. AOCB	Lynn Anderson had a few items to discuss: <ul style="list-style-type: none"> • David Pugh - ALVN Update - Attached • TS Conference 2013 • Keep Scotland Beautiful Website - Dog Fouling Survey - http://www.keepsotlandbeautiful.org/environmental-quality/clean-up-scotland/get-involved/dog-fouling-ditch-the-dirt/ • Joint working on CPP and Resourcing - Attached 	 ALVN Update  Joint Working on CPP
11. Date of Next Meeting	<p style="text-align: center;">Joint meeting with MTG - Community Safety & MTG Sustainability</p> <ul style="list-style-type: none"> • Date: Thursday 16th January 2014 • Time: 2pm - 4pm • 27-29 Crown Street, Ayr 	